

Heritage 15" Cash Drawer
Full Repair or Replace, 10-Year Warranty Statement

MMF POS is pleased to offer a Full Repair or Replace Warranty for the Heritage 15" Cash Drawers. The warranty will cover defects in material and workmanship under normal use and service for a 10-Year period from the Date of Manufacture (DOM) for units manufactured after October 23rd, 2017. The coverage will warrant free repair or replacement of the drawer or pertaining components. Units manufactured before the above mentioned date will be warranted for five (5) years from the DOM.

10-Year All-Inclusive Warranty	
Coverage Period	10 Years from Date of Manufacture
Service	Free repair or replacement of cash drawer or affected component / part
Technical Support	Included
Replacement Parts Available	Included
<ul style="list-style-type: none"> • Cash Till • Rollers • Latch Mechanism (or individual components) • Connectivity Ports • Lock • Internal Cable Assemblies • Rubber Feet 	
External Components (Keys & Printer Cable)	Excluded
Cash Drawer Repair Labor	Included
Shipment of cash drawer for repairs	Customer Responsibility
Shipment to Customer	Included
<ul style="list-style-type: none"> • Repaired Cash Drawer • Replacement Cash Drawer • Replacement Parts / Components 	

Procedures to warrant service

For warranty service, the following steps must be met:

1. The owner must call 800-769-1954 for free technical support instructions prior to returning equipment.
2. If MMF POS determines that the product needs to be inspected for repairs or full replacement, a Returned Goods Authorization (RGA) number will be assigned and next steps will be explained to the customer via email or phone.

Conditions to warrant service

- All warranty inspections and repairs shall be performed MMF POS.
- MMF POS standard RGA policy applies.

Exclusions from the warranty

This warranty does not cover the specific items and/or conditions described below:

- Equipment which has been abused or damaged due to: Accident, misuse, abuse, fire, flood, or "Acts of God" or other contingencies beyond the control of MMF POS.
- Use of incorrect line or input control voltages.
- Failure to follow MMF POS operating instructions.
- Improper or unauthorized repairs not made by MMF POS.
- Any unit which has had its serial number altered, defaced or removed.
- Modification of unit electronically or manually will invalidate warranty.

The foregoing limited warranty is in lieu of all other warranties of any kind whatsoever, express, implied or statutory, including any implied warranty of merchantability or fitness for a particular purpose. Except as provided herein, MMF POS shall not be liable to the purchaser or anyone claiming through or against the purchaser for any incidental, special, indirect, exemplary or consequential damages (including, but not limited to, damages for lost profits or interruption of business) resulting from or arising out of any defect or the performance or non-performance or use of the cash drawer products, even if MMF POS has been advised of the possibility of such damages, the obligation of MMF POS shall be limited to replacement or repairs as set forth above.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations or exclusions on implied warranties, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

If the drawer is under warranty, we will cover the cost of parts, labor, and shipment back to you.